



kinetik solutions



Agility to sustain change

Operational excellence in clinical commissioning

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They are some key success criteria for commissioners in the new framework

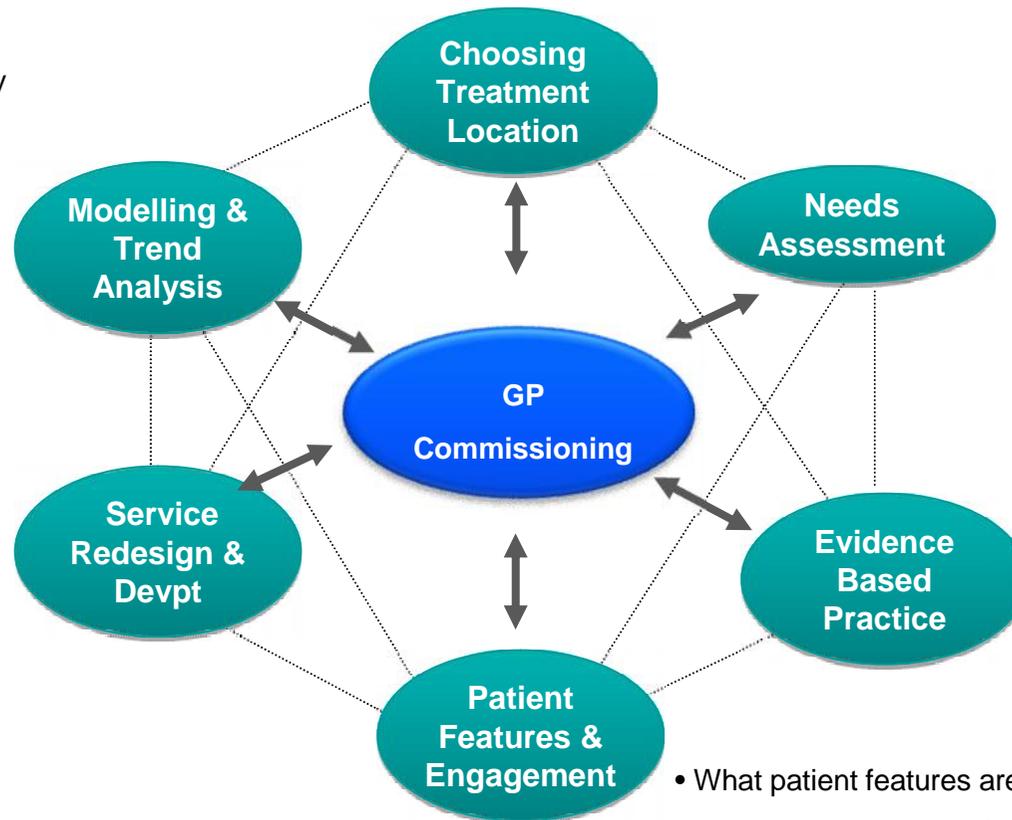
- **Driving service design for sustainable patient outcomes**
 - A change from the PCT structures, where the focus is on performance targets and ‘tick box’ audits
 - GPs will need to define pathways for their own patients, providing a tailored approach
 - The defined pathways will need to create provisions in the most effective and efficient way possible
- **Working with a variety of partners, building collaborative and robust relationships**
 - The GP consortium will require a smart organisational design that builds relationships to support decisions
 - The consortium will then need to define ‘waste free’ pathways
 - Ensuring compliance with national guidelines and CQC standards
- **Making intelligent use of data in combination with GP tacit experience**
 - Balancing innovation, outcome requirements, process flow, patient needs and value

best practice needs to overcome these hurdles

A set of best practices needs to be considered for the new framework

- Where best to treat
- Surgery/ Community Centre/ Hospital/ 3rd party

- Scenario and trend analysis of key pathways
- Cost Modelling



- Epidemiology analysis – consider prevalence of health issues, future growth, health indicators
- Service provision analysis: Supply/demand versus need

- Needs redesign versus evidence redesign
- Identification of most cost effective point of intervention
- Design of sustainable pathways

- Knowledge management – relevant best practice service delivery
- Horizon scanning

- What patient features are truly important
- How do we get buy in from patients in future pathways?

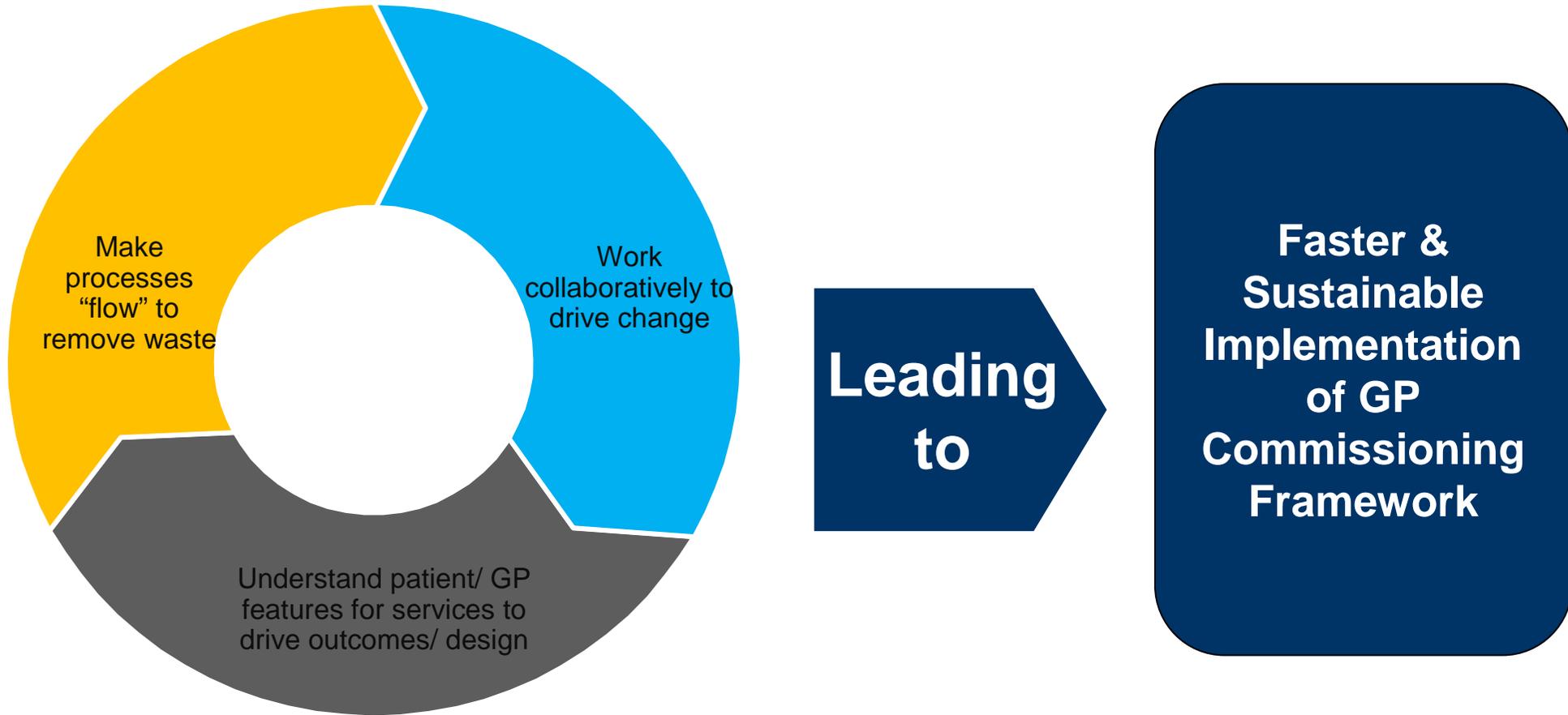


Operational excellence is **integral** as part of the overall framework for clinical commissioning

- **Governance**
 - How to involve the right stakeholders, provide assurance and ensure the organisational structure is fit for purpose
- **Accountabilities and Responsibilities**
 - Allocating roles and ownership
- **Health Intelligence & *Data Analytics***
 - What does the existing evidence tell us?
 - What other information do we need?
- ***Service Review and New Pathway Design***
 - Designing the new end-to-end pathways; deciding where & how services are delivered
 - Ensuring compliance with compliance requirements (CQC, National Commissioning Board etc)
- ***Evaluation, Redesign and Improvement***
 - Learning from the new commissioning models and improving them
 - Building GP commissioning capability



Clinical commissioning groups need to get the best outcome per cost for patients



Our approach is multi-dimensional and in-depth



AWE Consulting UK Ltd

Expertise in delivering operational excellence within the aerospace, automotive industries as well as consumer goods, food and the public sector.

We have specialist expertise in developing and delivering Lean Training throughout the world.

We believe in a 'hand on' approach with an emphasis on leaving a lean legacy via skills transfer.

kinetik solutions

We deliver transformation and change programmes for large organisations.

We have expertise in end to end process design using lean techniques, accelerated decision making using facilitated workshops and creation of high performance teams from the coal face up.

Our way of working is pragmatic and based on 'on the ground' realities, but with focus and effort in implementing strategy.